



Customer Portal Disclaimer

1. Stock reports will be refreshed at regular intervals of every 4 hours.
2. Should you, as a customer, remain inactive for a duration of 30 days, please be advised that your account will be subject to suspension.
3. An authentication process will be done every 30 days to access customer portal.
4. FPT commits to process personal information only as necessary and in terms of applicable law.
5. FPT undertakes to protect the personal information of the portal's users as far as is reasonably practicable.
6. FPT undertakes to regularly update the information on the Customer Portal
7. The information provided by FPT on the portal is received from a third party, and as such FPT does not warrant that the information will be error-free or omission-free, and, as such, FPT assumes no responsibility or liability for any errors or omissions in the information provided on the portal. FPT does, however, undertake to rectify any error or omission as soon as reasonably practicable after the error has come to FPT's attention.
8. FPT updates the portal numerous times per day, however an amendment or rectification may only reflect on the portal once an update has been made.
9. Due to the fluidity of the information, use of the portal and the information on the portal is at the customer's own risk.